

thyssenkrupp Airport Solutions delivers largest ever service contract at Hamad International Airport in Doha

- thyssenkrupp Airport Solutions selected to enhance mobility at Hamad International Airport offering supreme maintenance service for passenger boarding bridges
- The contract also covers service of one passenger boarding bridge that is dedicated to VIP flights which includes the Royal Family and high officials
- thyssenkrupp has already delivered 391 units including elevators, escalators, and moving walks to Hamad International Airport

thyssenkrupp Elevator is celebrating its latest success, having secured the biggest service contract in the entire history of its Airports Solutions business: The company will once again be responsible for the operation and maintenance of 90 passenger boarding bridges (PBBs), which includes one VIP boarding bridge exclusively used by the Royal Family and Senior Government Officials at Hamad International Airport (HIA) in Doha, Qatar. The service contract includes the operation and maintenance across the airport by maintaining more than 500 aircraft support units that assist once the airplane is parked. Ground power units supply the aircraft with electricity and pre-conditioned air units supplying fresh air into the aircraft.

Along with the maintenance of the passenger boarding bridges, thyssenkrupp Elevator has installed 391 units including 234 elevators, 105 escalators, and 52 moving walks at HIA.

The company was awarded the most recent service contract thanks to its high-quality services provided by thyssenkrupp at HIA over the last six years. The new contract is worth a triple-digit million euro amount. thyssenkrupp provides a comprehensive operation and maintenance package to help improve efficiency and smooth transportation of the passengers at the prestigious site.

“We are delighted to further expand our cooperation with Hamad International Airport and to be able to continue reducing connecting times for a large number of passengers by keeping the mobility solutions running”, says Peter Walker, CEO at thyssenkrupp Elevator. “As the global population continues to rise and our globalized world becomes even more connected, efficient mobility of people inside airports has become a major issue of concern, making it just as important as the actual flights.”

Hamad International airport has an excellent reputation combining cutting-edge architectural design with the most advanced technological system. It has been acknowledged as the best airport in the Middle East and has been declared the world’s fourth-best airport at SKYTRAX

World Airport Awards 2019. A mere 34.5 million passengers have been served at Hamad in 2018.

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The biggest service contract in the history of thyssenkrupp Elevator's airport solutions business will be sustained by around 420 employees that will deliver the highest standards required in one of the most important airports worldwide. This is true especially regarding the VIP passenger boarding bridge that is tailored with customized features for the users' needs. VIP bridges can only be operated and maintained by specially instructed personnel, any disturbance or technical flaw cannot be tolerated.

"It is a great privilege and honor for us to enter in a long-term partnership with this important client who has deposited his confidence in thyssenkrupp. This is also the result and a reflection of the hard work of our teams in the past six years at Hamad International," says Jorge Menendez, Services Director at thyssenkrupp Airport Solutions.

Efficient solutions from thyssenkrupp Elevator set standards in Qatar – and worldwide. The company has been operating here since 2007, and specializes in providing elevators, escalators, moving walkways, and accessibility solutions. The company has already successfully completed several projects in Qatar, including the installation of its TWIN elevator systems in the multi-purpose Al Sultan Tower, as well as projects at Lusail Car Park and Tornado Tower.

thyssenkrupp Elevator has built a strong portfolio in mobility solutions in the Middle East, including advanced technology installed at airports in Abu Dhabi, Dubai, Jeddah and Istanbul.

Press images can be downloaded [here](#) (credits: thyssenkrupp Elevator).

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thyssenkrupp Elevator

thyssenkrupp Elevator brings together the Group's global activities in passenger transportation systems. With sales of €7.6 billion in fiscal 2017/2018 and customers in 150 countries, thyssenkrupp Elevator built its position as one of the world's leading elevator companies from scratch in a mere 40 years' time applying thyssenkrupp unique engineering capabilities. With more than 50,000 highly skilled employees, the company offers smart and innovative products and services designed to meet customers' individual requirements. The portfolio includes passenger and freight elevators, escalators and moving walks, passenger boarding bridges, stair and platform lifts as well as tailored service solutions for all products. Over 1,000 locations around the world provide an extensive sales and service network to guarantee closeness to customers.

thyssenkrupp

thyssenkrupp is a technology group with traditional strengths in materials. Over 160,000 employees in 78 countries work with passion and technological know-how to develop high-quality products and intelligent industrial processes and services for sustainable progress. Their skills and commitment are the basis of our success. In fiscal year 2017/2018 thyssenkrupp generated sales of €42.7 billion.

Together with our customers we develop competitive solutions for future challenges in their respective industries. With our engineering expertise we enable our customers to gain an edge in the global market and manufacture innovative products in a cost- and resource-friendly way. Our technologies and innovations are the key to meeting diverse customer and market requirements around the world, growing on the markets of the future, and generating strong and stable earnings, cash flows and value growth.